

Welcome To Our RESIDENTS NEWSLETTER

JULY 2026

Dear Residents, Families and Friends

We hope this Newsletter finds you all well!!
What a great time we're having here at Warren's Hall, from music afternoons to garden activities, and not forgetting plenty of tea and cake. There's been lots of fun and laughter shared by residents, families and staff alike.



A WARM WELCOME

A very warm welcome to all of our new residents! We are very excited for you to join our Warren's Hall Family!

♥ Mrs N H
♥ Mrs S M
♥ Mrs E W
♥ Mrs D S
♥ Mrs A C

We hope you will be very happy here at Warren's Hall.



UPCOMING EVENTS

7th July

World Chocolate Day



9th July

Oakham Primary Ukulele Concert



24th July

National Cheese & Wine Day



25th July

Warren's Hall Summer Fete!!



30th July

National Cheesecake Day



GARDENING CLUB

Our gardening group have been very busy planting colourful flowers and herbs.

Thankyou to everyone who is helping water the plants and brighten up our outside spaces.



VISITING GUIDELINES

Upon arrival all visitors must sign in via our self check in tablet. This helps to ensure your safety in case of an emergency.

Whilst there are no set Visiting times, we do ask if you could avoid meal times as this is a very busy part of the day.

Thankyou.



MANAGERS SURGERIES

Managers surgeries will be held every Thursday between 12.30pm and 13.30pm, this time is dedicated to service users, visitors and staff that would like to discuss any concerns they may have.

Lavinia has a confidential and Open Door policy, so please feel free to come in and say hello.



♥ *Thank you for making Warren's Hall such a wonderful place to live and work.*



PERSONAL ALLOWANCE ACCOUNTS

We can hold an account for residents personal allowance here at Warren's Hall
This includes:

- ✓ Chiropodist every 5-6 weeks
- ✓ Hairdresser every other Wednesday
- ✓ Taxis
- ✓ Small items from the shops
- ✓ Toiletries

If you wish to leave any money for your relative please speak to Nikki on reception who accepts cash.

Please note the Hairdresser and Chiropodist are not employed by Warren's Hall so if there is no money in your relatives account they will not be able to be put on the list.



WARREN'SS HALL

Summer Fete

SATURDAY 25TH OF JULY

Come and Join us at Warren's Hall for our annual summer fete!
A day of fun, music, and community spirit for all put residents, families, friends and neighbours.

WHAT'S ON AT THE FETE



Live entertainment: Enjoy live music from our guest singer.



Classic Stalls: Tombola, cake stalls, bric-a-brac and a big raffle with big prizes.



Games for everyone: Hook-a-Duck, skittles, and seated garden games so all our residents can join in.



Food and Drink: Homemade cakes, tea, samosas, hot-dogs, jacket potatoes and a variety of chilled drinks.



There will be a shared seating area and a quiet spot for anyone who prefers a calmer quieter space.

We Can't Wait To See You There!



PET THERAPY

Our Residents have enjoyed the company of two furry friends Pepper & Elvis who paid a visit for some cuddles, Pepper likes to play ball whilst Elvis likes to play sleeping!

They both brought much happiness to the residents and they can't wait for them to visit again.





RESIDENTS AND RELATIVES MEETING

Please see the dates below for our Relatives and Residents meetings 2026.
Tea, coffee and cakes will be available and it will get held in the Malvern lounge.
If you wish to have a copy of the minutes, please see Nikki in reception.

RESIDENTS MEETING DATES

- 18/9/2026
- 4/12/2026



RELATIVES MEETING DATES

- 14/8/2026
- 27/11/2026



COMPLAINT AND MESSAGES

If you feel your concerns require addressing as a complaint,
please ask to see the senior nurse on duty or contact
Mrs Lavinia Tudora via email at

admin@warrenshall.co.uk

to discuss your concerns and advice
on how they will be addressed.

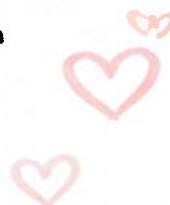


BIRTHDAY CELEBRATIONS

Warren's Hall would like to wish

JW, MP, and RN

a very happy birthday.



RECYCLING

Our Residents have been very busy assisting the Sustainability Champion
by decorating some bins for recycling within the home.

Recycling is very important to us here at Warren's Hall and we want to get
involved with helping the environment by reducing environmental impact
such as waste, energy and carbon.

The residents had a great time painting pictures to go onto the bins and
they had lots of fun painting with music and having a sing-a-long.



HEADS ON DEPARTMENT



Home Manager	Lavinia Tudora
Clinical Deputy Manager	Chaddel Charles Grell
Head of Housekeeping	Tina Lingard
Head Chef	Gale Hill
Maintenance	David Garrison
Well - Being Coordinator	Sarah Whitehouse
Administrator	Nikki Share



Thank you for being part of the Warren's Hall family!



Complaints and Messages

If you feel your concerns require addressing as a complaint, please ask to see the Senior Nurse on duty or contact the Manager:

Mrs Lavinia Tudora via email on; manager@warrenshall.co.uk or via telephone on; 01384 455 202

If you are not satisfied with the response of the Manager, or you do not feel you are able to approach them for any reason - please write to:

**Mrs Amrit Sumal - Responsible Person
Superior Care (Midlands) LTD, Warrens Hall Care Home, Newbury
Lane, Oldbury, West Midlands, B69 1HF
TEL: 0121 740 0738**

Please rest assured that all concerns and complaints brought to our attention will be treated with the highest degree of confidentiality and respect, and will be addressed and responded to as soon as possible. You will receive a written acknowledgement within two working days and a full response within 21 days. Should these lines of action not prove satisfactory to you, or you do not feel able to approach us directly, you will have the right to make a formal complaint to the statutory regulatory body as follows:

**Care Quality Commission
Citygate, Gallowgate, Newcastle Upon Tyne, NE1 4PA
TEL: 0300 0616 161**

You may also wish to bring any concerns to the attention of the social services as follows:

**Sandwell MBC - Customer Focus
Team, Sandwell Council House,
Freeth Street
Oldbury, B69 3DE
TEL: 0845 3597 510**



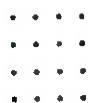
Quote of the Month:



hello
July

"In July, every day feels
like a celebration of life."

— Unknown.



Please take a moment to
leave us a review on
[Carehome.co.uk](https://carehome.co.uk)

 carehome.co.uk



LGBT FOUNDATION



HELPLINE: 0345 330 3030

Email: info@lgbtq.foundation

Registered Address: St George's
House, 215-219 Chester Road,

Manchester, M15 4JE

Postal Address: LGBT

Foundation, PO Box 5577,
Manchester, M61 0TT



POhWER

Voices Heard • Lives Empowered

POhWER delivers information,
advice, support and advocacy
services throughout England.
We aim to support people who
face difficult issues and want to
make their voice heard. All
POhWER's services are free,
independent and confidential.



POhWER Help Hub is
open Mon-Fri 8am-6pm

Email:

pohwer@pohwer.et
Telephone: 0300 456
2370

Text: Send the word
'pohwer' with your name
and number to 81025

♥ **SUPPORT** ♥